We heal and inspire the human spirit.

To: Medi-Cal Providers

From: IEHP – Health Equity Operations

Date: November 23, 2026

Subject: **Optimal Care for Every Community (OCEC) Training – Earn 2 CMEs!**

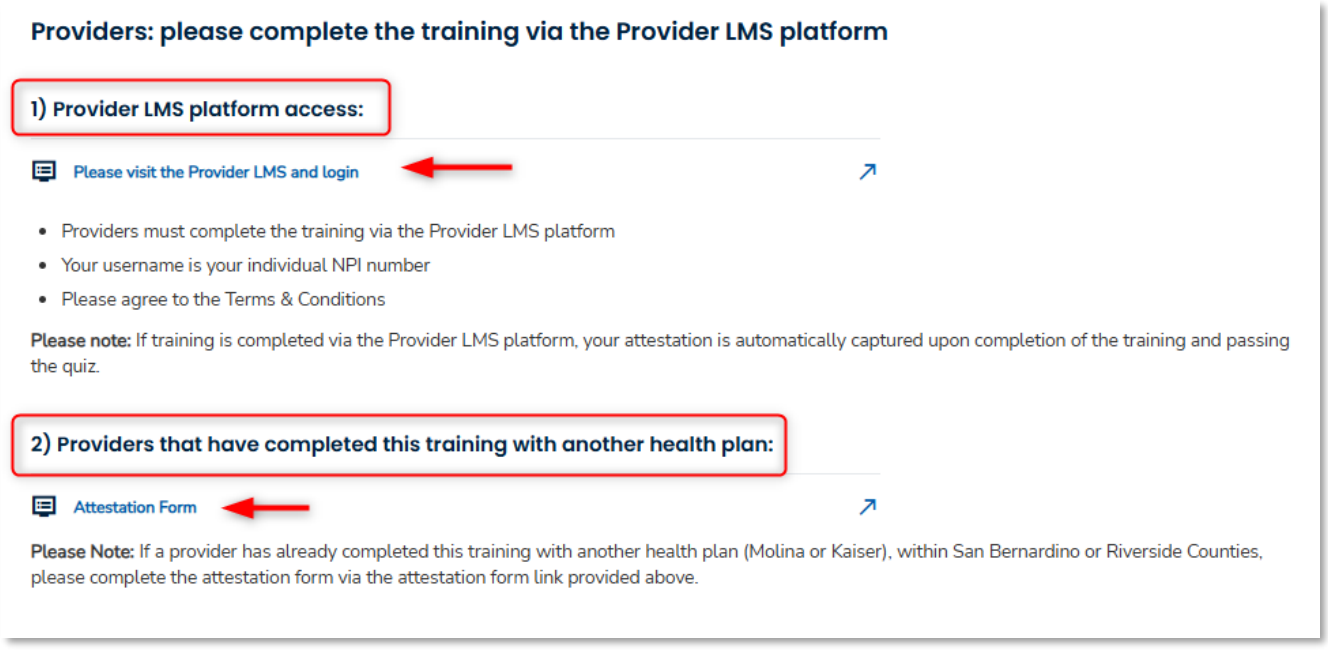
IEHP is pleased to offer the **Optimal Care for Every Community (OCEC)** training—now **approved for 2 Continuing Medical Education (CME) credits!**

Why Complete OCEC?

- **Earn 2 CME credits** recognized through our accreditation partner (Loma Linda University School of Medicine).
- Strengthen your skills in **cultural competency, cultural humility, sensitivity, diversity, and health equity**—core elements for improving patient outcomes.
- Meet the **mandatory DEI training requirement** for all Providers delivering services to IEHP Members under **DHCS APL 24-016**.
- Support your practice's compliance, credentialing continuity, and alignment with IEHP's Quality and Member Experience goals.

Completion of this training remains a requirement for all Network Providers. Thereafter, new providers must complete training within 90 days of their start date and once every recredentialing or contracting cycle, if they aren't subject to the recredentialing process.

How to Access Training



1. To access our OCEC training, please use your existing LMS account from previous IEHP trainings, such as Medi-Cal for Kids and Teens. If you haven't set up an LMS account with IEHP, instructions follow:

   - Please visit https://iehpprovider.myabsorb.com/
   - Your username is your individual NPI number: [NPI]
   - Please agree to the Terms & Conditions
   - If you have not previously set up a password, your temporary default password is #IehpAbsorb20!

   Training can also be accessed by scanning the QR code with your mobile device.
   Once training is completed on LMS, IEHP will automatically be notified of your completion status.

2. **Live Virtual or In-Person Sessions are available.**
   To schedule a session, email: **OptimalCareTraining@IEHP.org**

3. **Providers Who Completed Training Through Another Health Plan's DEI Training Program**

An attestation can be submitted if the provider has completed the training with another health plan within San Bernardino and Riverside counties. If so, please submit your attestation via the following link: Attestation Form.

If you require additional training modalities, please email the IEHP Optimal Care for Every Community Training Team at OptimalCareTraining@iehp.org.

Thank you again for your attention to completing **Optimal Care for Every Community (OCEC) Training**.

Accreditation Statement

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of Loma Linda University School of Medicine and Inland Empire Health Plan. The Loma Linda University School of Medicine is accredited by the ACCME to provide continuing medical education for physicians.

The Loma Linda University School of Medicine designates this Enduring Material for a maximum of 2.0 AMA PRA Category 1 CreditsTM. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Disclosure Statement

In accordance with the ACCME Standards for Integrity and Independence in Accredited Continuing Education, Loma Linda University School of Medicine has identified and mitigated all relevant financial relationships with ineligible companies for individuals in control of educational content prior to the activity.

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

All IEHP communications can be found at: www.providerservices.iehp.org > News and Updates > Notices